

**From:** Mayer, Jerrold H

**Sent:** Monday, September 14, 2015 7:38 AM

**To:** 'SF-HOUSING-COUNSELING-L@hudlist.hud.gov' (SF-HOUSING-COUNSELING-L@hudlist.hud.gov)

**Subject:** Two New Presentations Added to the OHC Training Webinar Archives, & New Training Updates for Housing Counselors

.

All-

### **Two New Presentations Added to the OHC Training Webinar Archives:**

Original Air Date: August 25, 2015 - Webinar: Protecting Personally Identifiable Information. The Office of Housing Counseling and the Privacy Branch, Office of the Executive Secretariat of the Office of Administration provided an overview of privacy laws and regulations and ways to safeguard Personally Identifiable Information. Audio Replay number: (800) 475-6701 Access Code: 365268. [View Presentation](#).

Original Air Date: September 08, 2015 - Webinar: Small Business Administration (SBA) Disaster Programs. The OHC and SBA presented an overview of SBA programs to assist consumers after a disaster. Audio Reply Number: (800) 475-6701, Access Code: 365269. [View Presentation](#).

All of the HUD Office of Housing Counseling's (OHC) webinars are posted in archival form on the [Training Webinar Archive](#). There is no registration or fee required to view the archives

AND

### **New Training Updates for Housing Counselors:**

**1. HUD OHC Webinar Training for Housing Counselors:** Visit the HUD Office of Housing Counseling (OHC) Training Calendar [on-line](#). After registering, you will receive a confirmation email containing information about joining the webinar. All OHC webinars can be attended free of charge. [View System Requirements](#). All OHC webinars will be archived in the [OHC Webinar Archive](#). Please direct questions to: [housing.counseling@hud.gov](mailto:housing.counseling@hud.gov).

- September 21, 2015 - Webinar: Delivering Housing Counseling Services. 1:00PM-2:00PM Eastern Time. This first in a three-part series of webinars will help you get ready for your next performance review by providing an overview of housing counseling deliverables including the work plan, action plan, client follow-up, financial analysis and disclosures. The next two webinars will focus on documenting these services and documenting client files. Register [on-line](#).

- September 22, 2015 - Webinar: FEMA's National Flood Insurance Program Training for Housing Counselors: Housing Counselors are invited to join HUD's OHC and The Federal Emergency Management Agency (FEMA) for this important training on FEMA's National Flood Insurance Program (NFIP). Learn about the NFIP, flood insurance premiums and federal assistance that are available to homeowners and renters. Register [on-line](#).
- September 25, 2015 - Webinar: Reporting Tips for HUD 9902: The webinar will cover: The "New" form FY2015 9902, Importance of Accurate Reporting, Agency Reporting Challenges, Goals and Tips for Reporting, Agency staff roles and responsibilities, Grantee Highlights, Navigating HCS, Agency Client Management System. This training is for all housing counseling agency staff involved in the form HUD-9902 preparation and submission process including housing counselors and managers. Register [on-line](#).
- October 20, 2015 - Webinar: State of the Nation's Housing: A presentation by Dr. Chris Herbert of the Harvard University Joint Center for Housing Studies. Don't miss this fascinating and informative presentation. Register [on-line](#).
- September 30, 2015 - Webinar: OHC Training Feedback Stakeholders Meeting. OHC is conducting a stakeholder's webinar to get feedback on FY2015 training conducted by OHC and its partners - Booth Management, ICF, Training NOFA Grantees, federal agencies, and other training sources. We will also seek input for FY2016 training topics. Register [on-line](#).
- HUD Exchange: HUD has launched an online curriculum, including video, dynamic presentations and self-paced training modules, designed to help HUD partners understand Federal financial requirements. The HUD Exchange Training and Events website also has many other courses and training opportunities of interest to housing counselors, non-profit and local government agencies. To access HUD Exchange you must first create an account. This [document](#) contains step by step instructions for creating an account on the HUD Exchange website. Once you have created an account, you will be able to access different HUD Exchange components. Visit [HUD Exchange](#) to learn more and register for training opportunities.
  - HUD Exchange Financial Management Curriculum: Completing the financial management curriculum will assist grantees and sub-recipients to comply with federal grant requirements, increase effectiveness, and maximize efficiency. The first course, Financial

Management 101, provides an introduction to key topics and financial management basics. View [on-line](#).

- 2. IRS Educational Training for Exempt Organizations:** The Internal Revenue Service (IRS) offers training for non-profit organizations. [View the IRS training calendar](#). Training dates include:

- September 24, 2015 - Austin, TX.

Also [view the IRS webinar course catalog](#). The IRS also provides [on-line](#) training for tax-exempt organizations and charitable organizations seeking tax-exempt status. The site includes information for new applicants; information to help existing exempt organizations maintain their exemption; and more in-depth topics.

- 3. EPA Water Wednesday's Training:** HUD and EPA have launched a series of webcasts on water conservation and water efficiency for HUD partners and stakeholders. For further information and registration, please visit EPA [on-line](#). Upcoming Webinar Schedule:

- September 30, 2015 - Greywater Reuse: Is it Right for Your Facilities?
- October 28, 2015 - Incorporating Green Infrastructure into Housing Developments.

- 4. USDA Training:** September 15-17, 2015 - Fort Pierre, SD. USDA Rural Development Section 502 Direct Loans: An Affordable Option for Low-Income Rural Ownership. Sponsored by USDA and NeighborWorks. Contact: [sandy@growsd.org](mailto:sandy@growsd.org) for registration information.

- 5. NeighborWorks® Training Opportunities:** Visit NeighborWorks® [Training Website](#) to see their on-line course catalog and register for training opportunities.

- Regional Training Events with courses in Financial Capability, Housing Education and Counseling: NeighborWorks Placed-based Training (PBT) events offer one or more courses in various cities around the country. Tuition and lodging scholarships are available for those who meet the eligibility requirements. Upcoming events include:
  - November 03-05, 2015, in Raleigh, North Carolina. Scholarship application deadline is Wednesday, September 30, 2015. [Register on-line](#).
  - November 16-20, 2015, in Tampa, Florida. Scholarship application deadline is Monday, September 21, 2015. [Register on-line](#).
- Upcoming NeighborWorks eClassroom Express Training: Take advantage of convenient and cost-friendly opportunities to get the latest information

on timely topics or meet professional development goals with 90-minute online training webinars. Visit the [eClassroom Express](#) page for more information or to register for these upcoming courses:

- September 15, 2015 - HO006WT Avoiding Foreclosure: Building Competency in Housing.
- September 22, 2015 - HO007WT Homeownership: Building Competency in Housing Counseling.
- September 22, 2015 - HO012WT What Every HUD-approved Agency Needs to Know About the New 9902.
- September 24, 2015 - HO005WT Tenancy: Building Competency for Housing Counselors.
- October 01, 2015 - HO015WT Understanding the new Integrated Mortgage Disclosure (TRID).
- NeighborWorks New Course for Housing Counselors: Are you preparing for the pending HUD examination? Be sure to register for HO200 Building Competency for HUD Housing Counseling Certification. The two-day course is being offered at the Washington, D.C. NeighborWorks Training Institute (NTI) held December 07-11, 2015. [Register on-line](#).
- NeighborWorks® Training Institutes (NTI). Registration, class schedules, scholarships, and other information can be found [on-line](#).
  - December 07-11, 2015 - Washington, DC.
  - February 22-26, 2016 - Atlanta, GA.
  - May 02-06, 2016 - Los Angeles, CA.
  - August 08-12, 2016 - Detroit, MI.

**6. National Community Reinvestment Coalition (NCRC) Training:** For more information, please contact Nsonye Anarado at: (202) 524-4883 or [nanarado@ncrc.org](mailto:nanarado@ncrc.org).

- September 21-25, 2015 - Las Vegas, NV. NCRC National Training Academy Presents Housing Counseling Training: Housing counselors and professional staff affiliated with HUD Approved Housing Counseling Agencies are invited to attend live housing counseling training courses. All participants will receive a tuition scholarship to attend these courses, no application is required. Courses include:
  - Sept 21-25, 2015 - Foreclosure Intervention: This five day course will demonstrate how housing counselors and advocates can apply strategies and tools to efficiently, effectively and successfully assist homeowners with their foreclosure intervention efforts. This course will also provide tools for planning and conducting efficient investigations

through interviews, document reviews, site visits, and formal discovery processes. Register [on-line](#).

- Sept 21-24, 2015 - Housing Counseling Basics: This four day course will introduce new counselors to the principles and applications of housing counseling from the lender's and the counselor's points of view and review the skills and tools needed to be an effective housing counselor. The course will present information on a variety of mortgage products, homebuyer education, program administration and information to prepare for the HUD Housing Counselor Certification exam. Register [on-line](#).
- Sept 21-22, 2015 - Affirmatively Furthering Fair Housing: Learn about Affirmatively Furthering Fair Housing (AFFH) requirements and regulations that spell out the fair housing obligations of states, cities and towns across America. Register [on-line](#).
- Sept 23-25, 2015 - Financial Literacy, Module One: This is a multi-module course designed to help participants better manage their financial resources, track their daily spending habits, and identify tools that will help them become better money managers. The course also reviews the basics of understanding money, banking, and financial institutions, as well as the importance of keeping your financial house in order and understanding your credit report. The course will also explore the key elements of evaluating a financial education program in relation to financial educators. Register [on-line](#).
- October 01-30, 2015 - Overview of CFPB-Mandated Changes That Affect Consumers and Housing Counseling - Pre-recorded: Learn about the regulatory changes mandated under the Wall Street Reform and Consumer Protection Act that affect mortgage loan origination and servicing, and how they impact consumers and housing counseling. The rules amend several existing regulations under the Truth in Lending Act (TILA) and the Real Estate Settlement Procedures Act (RESPA). Register [on-line](#).
- Save the date for NCRC upcoming Training Series at the following locations:
  - Ft. Lauderdale, FL in November 2015
  - Houston, TX in January 2016
  - Cleveland, OH in May 2016

**7. NCLR Homeownership Network Learning Alliance (NHNLA) Training for Housing Counselors:** For more information, please contact Cynthia Parra at: (602) 507-6208 or [nhnla@nclr.org](mailto:nhnla@nclr.org).

September 15-29, 2015 – NHNLA Live Webinar Training Daily at Noon-2pm EST:

- September 15, 2015 - Predatory Lending: The rise in aggressive, high cost predatory lending during the last two decades has caused deep and widespread havoc on the American economy. Consumers have borne the brunt of the fallout from the crisis through foreclosures, loss of home equity, displacement, and the emergence of a highly restrictive credit marketplace. This webinar is designed to give counselors and advocates a brief overview of abusive lending practices - both in the high-cost small loan and mortgage lending marketplace. Register [on-line](#).
- September 17, 2015 - Basic Client Management Using HCO: This webinar is designed for housing counselors to learn each step of client management in HCO from intake to reporting and closing a file via visual screenshots. A detailed manual will be provided outlining the minimum data entry required to avoid alerts and step-by-step instructions. Course will include detailed instructions about: client intake and follow-up, closing a file, group education registration and attendance, avoiding errors on your 9902 and NFMC reports. Register [on-line](#).
- September 22, 2015 - Basic Client Management using CMAX: Learn about the client management flow in CounselorMax from start to finish: New prospect, counseling, through to a resolution. The course includes Homebuyer Education scheduling, reminding, and flow of an education only client; using your calendar & reminders to maximize efficiency and overview of the 9902 report. Also, 10 must know tips on using CounselorMax daily. Register [on-line](#).
- September 24, 2015 - Disaster Victims Counseling: Clients who are experiencing difficulties related to natural disasters have specific needs that can be more complicated than those with day-to-day issues. This course covers disaster victims' short-term and long-term needs, the financial issues related to destroyed homes, access to mental health resources, the role of the Federal Emergency Management Agency (FEMA), assistance programs, and techniques for working with insurance companies and navigating their payment process. Register [on-line](#).
- September 29, 2015 - Fair Housing: It is estimated that more than four million instances of housing discrimination occur annually in the United States and yet fewer than 30,000 complaints are filed every year. Millions of acts of rental, sales, lending, and insurance discrimination go virtually unchecked. It is crucial that Housing Counselors have a true understanding of Fair Housing Laws in order to properly serve clients and help prevent abuses of the Fair Housing Laws. Register [on-line](#).

**8. The Counselor's Corner Training:** For more information visit The Counselor's Corner [website](#). Membership is free.

Webinar: Beginner Course - Certified Military Home Specialist. Sponsored by The Counselor's Corner and Boots Across America. This beginner course is designed to acquaint housing professionals with military terminology that is often foreign to the housing community. The course provides the tools and introduces the skills needed by housing professionals to provide the expert service our military personnel need and deserve. This is a certification course, which is free. There is a fee for taking the exam online after the webinar. Both dates are the same class. Select the date most convenient for you.

- September 23, 2015 - Register [on-line](#).

Webinar: Rental Eviction and Mortgage Delinquency. Conducted by The Counselor's Corner. Even though the housing market is improving, there are still many consumers faced with financial issues that prevent them from making their rent or mortgage payments on time. Delinquency on these payments could lead to rental eviction or mortgage foreclosure. Get a refresher on counseling requirements for this topic. There is a fee to attend the webinar and a short test post-webinar to get a Certificate of Completion. Both dates are the same class. Select the date most convenient for you.

- September 17, 2015 - Register [on-line](#).
- September 22, 2015 - Register [on-line](#).

**9. HUD Loss Mitigation Live Classroom Training Schedule:** This is classroom training for HUD-approved Housing Counseling agencies, servicing lenders, and nonprofits. The training will provide information on FHA Loss Mitigation tools. It will cover new changes with the Home Affordable Modification Program (HAMP), pre-foreclosure sale, and deed-in-lieu. No fee. For more information on upcoming dates please [email](#) HUD.

- September 23, 2015 - Birmingham, AL. [Register on-line](#).

**10. Making Home Affordable (MHA):** These webinars are designed specifically for housing counselors and other trusted advisors. Register [on-line](#):

- September 17, 2015 - CheckMyNPV.com.
- September 22, 2015 - Mortgage Assistance for Nevada Homeowners.
- September 24, 2015 - MHA Tools and Resources for Trusted Advisors.



**11. Hope LoanPort Training for Housing Counselors:** HLP has regularly scheduled webinars designed to teach housing counselors on how to submit home retention cases. HLP also has a regularly scheduled counselor Q&A every Wednesday at 1 pm. Whether you are a new user or looking to expand your knowledge, registration for all webinars is free. Check out the [HLP Training Website](#) for convenient resources and more training times. For general training inquiries [email](#) HLP. Register for the below training opportunities [on-line](#).

- September 15, 2015 - HLP System Administration Training. Learn how to be an effective system administrator and take advantage of all the resources available within the portal!
- September 16, 2015 - Counselor Q&A.
- September 17, 2015 - New Counselor Basic Training
- September 23, 2015 - Counselor Q&A.
- September 24, 2015 - HLP System Administration Training.
- September 29, 2015 - New Counselor Basic Training
- September 30, 2015 - Counselor Q&A.

**12. Virginia Housing Development Authority (VHDA) Training for Housing Counselors:** Marketing 101: [YouTube](#) video training for non-profit agencies on how to market the services your agency offers. VHDA has posted many more informative training videos for non-profit agencies and consumers; please visit their [YouTube Channel](#) to view all their current training offerings.

**13. OCC Financial Literacy Update:** The Office of the Comptroller of the Currency (OCC)'s Financial Literacy Update is a bimonthly e-newsletter that reports financial literacy events, initiatives, and related resources of the OCC and other government agencies and organizations. Financial Literacy Update provides brief descriptions and Web links for events and training. Housing Counselors can visit the Financial Literacy Update [on-line](#).

**14. HOPE NOW Military Housing Podcast:** The HOPE NOW Military Housing Podcast is an entertaining and educational series of conversations focused on military off-base housing. Sponsored by HopeNow and Clearpoint Financial Solutions. No fee. Listen to the Podcasts [on-line](#).

---

#### **HUD-OHC Listserv Bulk subscriptions:**

Some housing counselors have asked, "How do I sign up my entire agency staff for HUD Office of Housing Counseling (HUD-OHC) listserv updates?" It is easy... Just list your staff email addresses like this:

[aaa@xyz.com](#)  
[bbb@xyz.com](#)



[ccc@xyz.com](mailto:ccc@xyz.com)

You can send in one email address or your entire agency. Then [Email your list](#) to HUD-OHC. If you have a housing counseling industry friend who you want to subscribe to this listserv, there are 2 other ways to sign up: Send them this [link](#) or forward them this email.

---

### **Some Helpful Links for Housing Counselors:**

- [Email Technical Support for Housing Counselors](#)
  - [HUD Housing Counseling Webpage](#)
  - [The Bridge Housing Counseling Newsletter Archive](#)
  - [Housing Counseling Listserv Archive](#)
  - [OHC Webinar Archive](#)
  - [Events & Training Calendar](#)
  - [Contracting Opportunities](#)
  - [Employment Opportunities](#)
  - [Grant Opportunities](#)
  - [Disaster Recovery Resources](#)
  - [Foreclosure Assistance](#)
  - [Making Home Affordable](#)
  - [FHA Resource Center](#)
  - [Index of HUD Listserv Mailing Lists](#)
- 

**Disclaimer:** This list will often provide training opportunities, event notifications and other announcements for non-profit and government HUD Housing Counseling partners. HUD does not endorse the organizations sponsoring linked websites, and we do not endorse the views they express or the products/services they or their community/business partner's offer. For more information please see [HUD's web policies](#).

---

**Unsubscribe:** Click here to [unsubscribe](#), then click on "Housing Counseling" and follow the unsubscribe instructions on that page.

**Thank you!!!!**